

# CRUACHAN

## L O D G E



North West Highlands  
Scotland

## TERMS AND CONDITIONS

### Booking

When a booking is made we will require either a £50 minimum non returnable deposit or credit card details. We will not make a charge against your credit card unless you cancel when we will apply a minimum £50 cancellation charge.

**We would strongly advise that you acquire holiday insurance to cover such expenses.**

For more information you may try [http://www.lyoninsurance.co.uk/upload/uk\\_hol\\_canc.html](http://www.lyoninsurance.co.uk/upload/uk_hol_canc.html)

### Cancellation policy

If cancelled within 14 days of arrival, 75% of all nights will be charged.

If cancelled within 7 days of arrival, the full amount will be charged.

In case of 'no show' we will charge the full amount.

### Arrivals and departures

Normal check in times from 1500hrs – 1900hrs, out with these times, please advise.

Rooms must be vacated by 1000hrs on day of departure.

### Children and extra bed policy

Children older than 10 years are welcome, but will have to pay the full price. Baby cots are not available, nor is there capacity in the rooms for them. We have no capacity for extra beds in any room.

### Dogs

Well-behaved dogs are welcome provided; they are kept in control, a blanket/basket is used, they are kept out of public rooms, they are fed outside. We reserve the right to charge for damage caused by pets.

